

Seven Hills Crematorium

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MEMORIALS

SEVEN HILLS
CREMATORIUM

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MEMORIAL OPTIONS
AT SEVEN HILLS CREMATORIUM



If you are thinking of having your loved one interred in our grounds at Seven Hills as their final resting place, you may have many questions.

This booklet is designed to give you information and advice on the options available at Seven Hills Crematorium and guide you through the process of choosing a memorial.

Our aim is to preserve the natural feeling of the site for everyone to enjoy for years to come and we hope to achieve this by offering only natural memorials as illustrated in the following pages.

Our staff are here to offer help and advice.
If you need any assistance please call the crematorium office on 01473 655614 or email office@sevenhillsnacton.co.uk.
Our office opening hours are 9am to 5pm, Monday to Friday.

HOW DO I ARRANGE A MEMORIAL?

In order to apply for a memorial, please follow this step by step guide.

1. Give our office a call on 01473 655614 or email office@sevenhillsnacton.co.uk to arrange an appointment with our grounds staff who will show you around the premises and discuss the various memorial options with you. At this time you will be able to choose a location for a memorial which will then be marked. You can also collect the necessary paperwork.

2. You then submit the completed memorial application paperwork, either in person or by email to memorials@sevenhillsnacton.co.uk. Payment will need to be made at the same time via card, bank transfer or cash.

3. Once the application and payment has been received, we will process the memorial. If ordering a plaque, a proof can be emailed to you within 2-3 days for you to approve or amend. After approval, plaques generally take 4 - 6 weeks to arrive. (Book of Remembrance entries are added to our books in 6 monthly blocks)

4. When your memorial arrives and is put in place, you will be notified by phone or email.



It is at this stage that you can book a date and time for your loved ones ashes to be interred. Please contact the office to make arrangements. See details below on what to expect at the burial of ashes service.

5. Finally, as all our memorials (with the exception of the Book of Remembrance) are on a lease, they will expire. Approx. 3 months prior to expiration date we will contact you to advise on how to renew and the cost should you choose to do so. Please remember to notify us if you change your address.

WHAT HAPPENS AT THE BURIAL OF ASHES SERVICE?

When you arrive for the interment, please come to the office to let us know you and all your expected guests have arrived. A member of our team will bring the ashes to your chosen plot. A hole is pre-dug and the ashes will be gently poured into the hole. This can be done by a family member if you wish. A board is then placed over the hole and a poem will be read (a prayer can also be read if requested). You will then be left to say your final goodbyes. Later, the hole will be filled.

If you do not wish to attend the burial, you can still choose a preferred location. All unwitnessed burials are carried out around the 15th of each month.

BOOK OF REMEMBRANCE

A TRADITIONAL FORM OF MEMORIAL

An entry in our Book of Remembrance is a beautiful, dignified and enduring way to record and commemorate a loved one. All the entries are hand-lettered by calligraphers, and illustrated by a team of artists.

The book is on display in our Book of Remembrance room, open at the appropriate day of the year.



An entry is not only meaningful, but permanent. With a page for each day of the year, inscriptions are recorded by hand on any date that has special significance.

The book room is open every day of the year or the book can be viewed online via our website.

Entries can range from 3 to 8 lines, with a flower, badge or motif included.

A replica of the entry is supplied as a remembrance card which may be kept as a permanent reminder. Additional copies are available for a fee.



WALL PLAQUES

Granite style wall plaques are also available in the book room.
The plaques can either be simple text or include a photo or motif and make an attractive, inexpensive memorial.





OUR WOODLANDS

A NATURAL MEMORIAL CHOICE

Our woodlands provide a stunning place for your loved one's final resting place. The range of trees and wildlife create a natural, relaxing and peaceful environment.

There are a variety of glades to choose from; Bluebell, Daffodil, Snowdrop and Rhododendron. The woodlands change with the seasons, from the stunning display of daffodils in early spring to the glorious carpet of bluebells in May.

Cremated remains interred in this area can be commemorated with a bronze plaque on a wooden pillar or tree. However, you may also wish to have a memorial pillar with no interment. Memorials are purchased on either a five or ten year lease.

You may also choose to have your loved one interred in the woodland with no memorial.





Although the plot will be unmarked, we have recently introduced microchip pegs that are placed underground next to the ashes that identify the exact area for future reference. These work similar to microchips used in pets, with each chip having a unique reference number that is allocated to the record of the deceased.

We provide vases at the entrance to the glades with a water tap. Please only use vases provided and not bring personalised ones. Please also remove any plastic wrappers from flowers and place in the bins provided.

We understand that some people like to 'personalise' their plot by adding ornaments, windchimes, or artificial flowers etc. but these items are NOT allowed in our woodlands.

We are proud of our wonderful grounds and the wide variety of wildlife that call it home and we work hard to keep it as natural as possible so please help us to keep it this way by only laying natural flowers.




BLUEBELL


SNOWDROP


RHODODENDRON


DAFFODIL

CIRCLE OF REMEMBRANCE



Our Circle of Remembrance is a lawned area situated within our Daffodil glade. It is segmented into the 12 months of the year. You can chose a month for your loved one of special significance.

It offers a final resting place whereby a memorial is not necessary.

If your loved one was cremated at Seven Hills, they can be laid to rest in the Circle of Remembrance free of charge. If you would prefer to have a small service and witness the burial of ashes, a fee is applicable.



THE ARMILLARY

The Armillary is situated on the edge of the Bluebell glade.

Plaques are available in different sizes. Your loved one can be laid to rest nearby.

CHAPEL GARDENS

The family garden offers an alternative, more formal resting place for those families who do not wish to inter their loved ones in the woodland.

The Chapel Garden is a quiet, secluded area which has been tastefully screened to provide a sense of calm and privacy.

The circular plot will contain a standard rose of your choice and a plaque can be placed on either a boulder or stake. Up to four sets of ashes can be interred in the same plot with additional or replacement plaque ordered to commemorate your loved ones.

Our ground staff will keep the garden area tidy but we encourage families attend to the upkeep of their own plot.











We hope this booklet has provided you with the advice and options available to you to help you make a decision on choosing a memorial.

If you have any further questions please get in touch.

When purchasing a memorial, you will be asked to read and sign our Terms & Conditions (example below).

TERMS & CONDITIONS:
At Seven Hills Crematorium, we aim to keep our grounds and woodlands as natural as possible and protect the wide variety of wildlife. Only Memorials purchased from Seven Hills will be permitted. Therefore, we do not permit any of the following personal items or unofficial Memorials to be placed:
Artificial flowers - vases - candles - lanterns - wind chimes - gravel - fencing, etc.
Also, please do not arrange logs or sticks or remove natural foliage around the area to create a 'plot'.
Any of the above items will be removed. Although you will currently see many unauthorised items listed above in our grounds, we are working to get these cleared asap.

Many thanks for your cooperation.

Opening hours:
Grounds are open 8am to 5pm, Monday to Friday and 10am to 4pm, Weekends and Bank Holidays.

Office - 9am to 5pm, Monday to Friday

Please do not leave your car in the car park after these times as the gates will be locked.