

SEVEN HILLS CREMATORIUM

ABOUT US

Set in 17 acres of beautiful mixed woodland glades, Seven Hills offers a tranquil setting in which to say goodbye to and to remember your loved one.

The sympathetically designed, cedar clad chapel and the associated buildings are very much in keeping with their surroundings, which are home to a host of wildlife species.

Our aim at Seven Hills is to preserve the natural feeling of the site for everyone to enjoy for years to come and we hope to achieve this by offering only natural memorials.

We understand that everybody is different and we are here to give you whatever assistance you need to make those all important decisions.

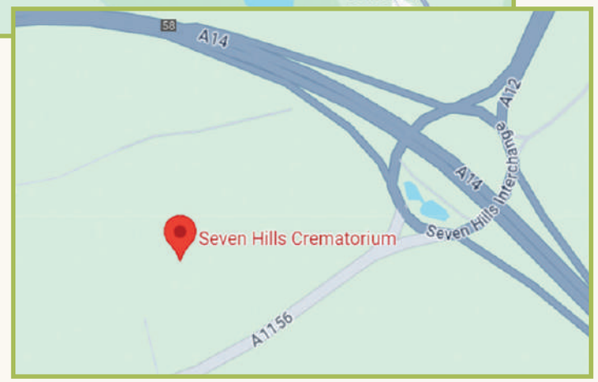


Seven Hills Crematorium opened in 2010 to offer a first class service to people of Suffolk.

The location gives easy and direct access from the A14 & A12.

Our aim is to allow families to bid a meaningful farewell to someone who has been dear to them. This means that we will do all we can to accommodate both traditional religious funeral services and other alternative forms of farewell, recognising that each funeral is a unique event to say goodbye to an individual, to be thankful for and to celebrate all they have meant to family and friends.





....say goodbye to your loved one

OUR FACILITIES

The crematorium has a wide range of facilities which include: toilets, disabled toilets, baby changing unit, and a hearing loop.

There is a large car park with 200+ parking spaces, including a designated disabled parking area.

There is a comfortable waiting room where you can see and hear the service on the screen provided. For larger congregations, you can stand outside the chapel and listen to the service through the external speakers.



OPENING HOURS

The office is open Monday to Friday, 9am - 5pm.

Our grounds are open to the public every day.

Monday to Friday 8am to 5pm
Weekends and Bank Holidays 10am to 4pm.

Please do not leave your car unattended after closing as the gates will be locked.



OUR SERVICES

We offer a range of different services to suit all faiths and religions.

In additional to the standard funeral, we also offer Memorial Services, Committals, Direct and No Service Cremations.

Each service is allocated a maximum of 30 minutes chapel time, services are at 45-minute intervals throughout the day from 8:15am until 4:30pm.

Additional chapel time can be booked which is especially beneficial where a larger attendance is expected.

Fees include use of the chapel, music supplied by Obitus, medical referee's fee, government environmental surcharge, bio-urn, certificate of cremation and interment in our Circle of Remembrance (unwitnessed) if chosen.

A live stream webcast is available for an additional cost.

...range of different services to suit all faiths

THE CHAPEL

The main entrance to the chapel is directly in front of the waiting room, which is comfortably and stylishly furnished. A perfect place to wait with others for the service to start.

The chapel has seating for 90 people, with plenty of additional room along the window seats and a generous standing space at the rear.

Up to 140 people can be accommodated in the chapel, and in the case of very large congregations, the service can be seen and heard on the screen in the waiting room and on the outdoor speakers under the canopy.

In the case of a smaller gathering, there is a more intimate feel to the building,



achieved by the warmth of the furnishings and the angle and position of the catafalque and lectern.

Music, photos and video tributes can be played through our Obitus system with images displayed on the large screen. Alternatively, an organ is available for a more traditional service.

On leaving, the family will exit at the front of the chapel into the undercover flower court where a flower cart will be allocated for each service.

Families can choose to leave the curtains open or to have them closed at the end of the service.













....there is an intimate feel to the building

FLOWER COURT



After exiting the chapel, you will enter the flower court where any floral tributes will be placed on a designated cart.

Flowers will remain on the cart until the following day, when they will be moved to the outside courtyard at the side of the chapel.

Families are welcome to remove their flowers at any time. Any flowers not collected will be disposed of after approximately one week.

CREMATION PROCESS

After the service, the coffin is transferred to the cremation room at the rear of the chapel.

The coffin will be cremated as soon as possible after the funeral service has ended.

Each coffin is cremated separately. There is only room for one coffin within the cremator.

Throughout the whole process, the deceased has an identification label containing the name and cremation number that stays with the coffin through each step. After the coffin has been charged, the cremation begins. The average time is approx. 1½ hours.

When the cremation has finished, the remains are raked out into the cooling chamber. When cool, the remains are processed into 'ashes'.

The ashes are then placed into a bio urn and are ready for collection.

....the ashes are ready for collection

CREMATED REMAINS

Your funeral director will collect the ashes from us on your behalf or you may prefer to collect them.

Only the original applicant is permitted to collect the ashes. Please come to the office and bring photographic ID. A collection receipt must be signed before any ashes are released.

A Cremation Certificate is provided which is a document that must be provided if the ashes are to be interred in a cemetery or churchyard. If the ashes are being taken abroad, an Out of Country certificate will be needed.

Alternatively, the family may wish to have their loved one's ashes interred in our grounds at Seven Hills. The ashes can remain with us until arrangements have been made.



MEMORIAL OPTIONS

If you are thinking of having your loved one interred in our grounds, there are several different memorial options for you to choose.

Our staff are here to offer help and advice so please feel free to contact us on 01473 655614 or email office@sevenhillsnacton.co.uk

We recommend that you make an appointment with our grounds staff to arrange a tour of the grounds. They will discuss the various memorial options available.

We have a Memorials brochure that will give you detailed information on the different types of memorials and explain the whole process. Please call into the office to pick up a copy.



















....there are several different memorial options

THANK YOU FOR YOUR INTEREST IN SEVEN HILLS CREMATORIUM

Felixstowe Road,
Nacton,
Suffolk
IP10 0FG

Telephone - 01473 655614
Email - office@sevenhillsnacton.co.uk
www.sevenhillsnacton.co.uk